

BAHWAN CYBERTEK  
*evolving your business*

From adapting to change to anticipating change, today's businesses need to create the change to stay ahead



 **CUECENT**  
Simplifying Complexities  
A division of Bahwan CyberTek

Bahwan Cybertek provides business transformation solutions for BFSI, Government, Energy & Utilities and Supply Chain Logistics and Manufacturing organizations. A SEI CMMi Level 5 Dev version 1.3 Organization, Bahwan CyberTek has delivered world-class solutions to over 330+ customers across the USA, Middle East, Far East, Africa and India. CUECENT BPMS suite is the flagship product of Bahwan Cybertek. BCT is also a leading Oracle Platinum Partner, with rich experience in consulting and implementation of Oracle solutions with more than 100 implementations.

Bahwan CyberTek (BCT), established in 1999, is a global IT provider of innovative software products and services. Since its inception, BCT, a SEI CMMi Level 5 Dev version 1.3 company, has grown into a global enterprise having delivered solutions across four continents covering over twenty countries. BCT leads through Product Innovation (Cuecent) and Innovative Business Models and offers solutions in diverse countries across Oman, UAE, Africa, USA, Far East and India. Our professionals have vast expertise in BFSI, Government, Energy & Utilities, Supply Chain & Logistics, Manufacturing, Engineering, BPO / KPO, Infrastructure services. With extensive industry knowledge and exposure to technologies like BPM, SOA, ERP, MES, Middleware Integration and Process Control, BCT has designed and delivered products and solutions that help 330+ customers respond to their business challenges.

## Why Bahwan CyberTek

Innovation is the core in all our engagements and we constantly look to add value to our customers' business through technology. BCT is committed to the following values and attributes:

### Build an IP led enterprise

BCT has built an IP centric approach to transform our customers' businesses and co-create value for organizations and people to achieve higher levels of efficiency and performance.

### Purpose, Passion and Performance

A relentless commitment to our customers by our workforce is always the cornerstone to our success and growth.

### Social Responsibility

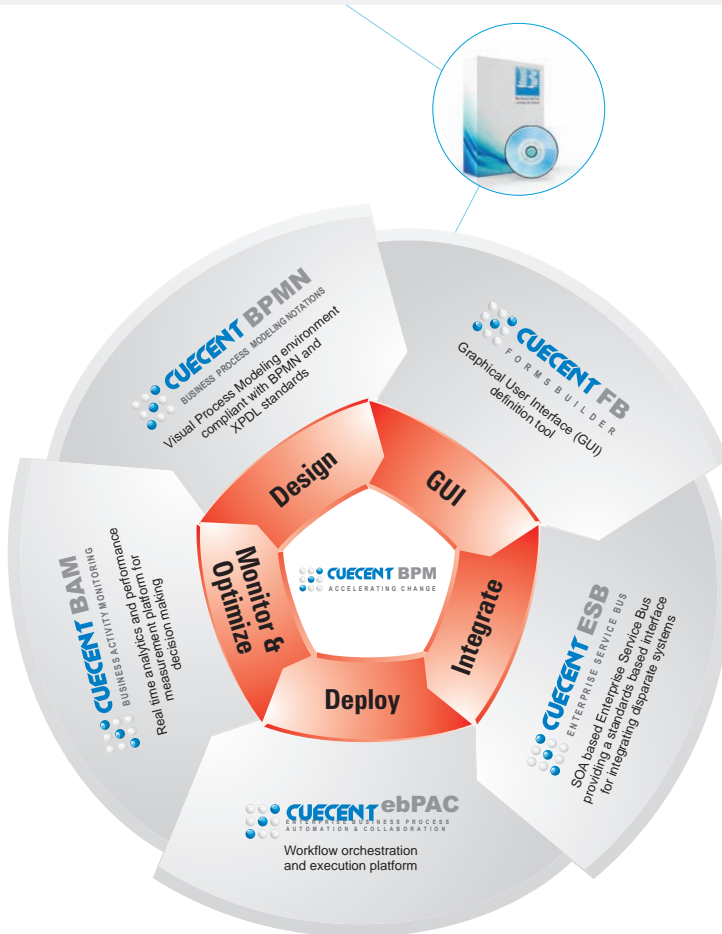
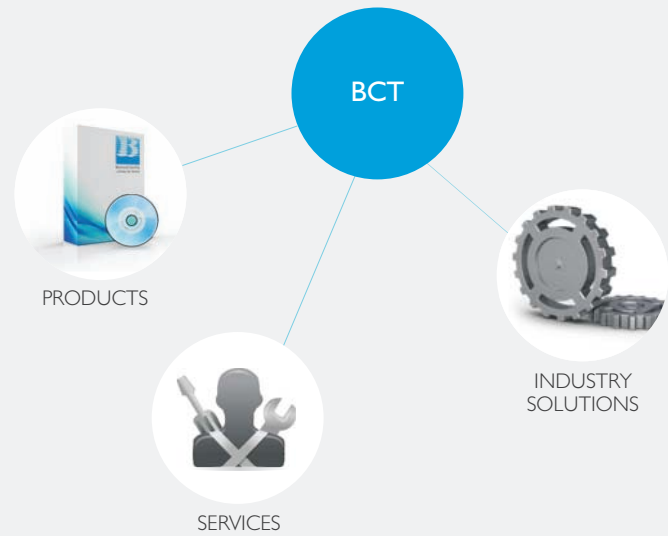
BCT is constantly aware of the impact it has on society in the geographies that it operates and is committed to fulfilling its corporate social responsibility.

What distinguishes BCT is the culture of looking for ways to innovate, create and provide value for customer, and staying ahead of competition with new IP led products for it's customers.

Adopting innovative and leading edge technologies and ensuring that our product and solutions provide comprehensive differentiation compared to competitors will be the key differentiator from the commodity mindset in IT services space. BCT focuses on continuously improving on core customer values, brand awareness, new applications and vertical focus of existing products.

## What BCT Offers

BCT developed its product vision early, when most IT software companies were concentrating on services, to enter innovative product development and invested in business process management-based development at the start of the decade itself. This led to a series of products based on the BPM platform and branded under the CUECENT (CUser Enterprise CENTric) brand. The CUECENT line of products and solutions aims to equip customers to re-engineer and re-invent their businesses to compete successfully in an everchanging marketplace.



## Cuecent Products

- **CUECENT BPMS** A comprehensive Business Process Management Suite - comprising the Cuecent BPMN, Cuecent ebPAC, Cuecent ESB and Cuecent BAM that allows organizations to manage the entire lifecycle of their complex business processes engaging people, technology and information across their value chain.

## Cuecent Solutions

- **CUECENT eRemit** Integrated Inward Remittance Platform
- **CUECENT ePay** An integrated Electronic Billing and Payment (EBP) Platform
- **CUECENT ICM** An Integrated Banking Channel Integration and Management Solution
- **CUECENT Reach** A solution for real-estate automation for customer handling
- **CUECENT Branch Transformation** An integrated solution that enables bank branches to deliver better customer service



Technology Audit Report by Ovum Butler Group states "Bahwan CyberTek's Cuecent BPMS is a full-featured BPM platform suitable for high-availability, high-performance scenarios."



IBM Performance Testing - BCT collaborated with IBM Innovation Center for a successful performance testing of Cuecent BPMS.



# Industry Solutions

## BFSI

BCT provides state of the art niche solutions to the Banking and Financial Services Industry (BFSI). BCT has rich domain knowledge, technical competence and implementation experience to address the various techno-functional needs of the Industry. The services include consulting, application development and maintenance, product customization and implementation, migration services, integration through variety of delivery mechanisms through cost effective engagement models.

BCT has high levels of competency in the areas of Retail Banking, Securities-Trading and Investment Banking. The solution space covers

- Advanced Delivery Channel Solutions & Channel Integration
- Remittance Solution
- Cash Management / Optimization
- Utility Payment Solution
- Straight Through Processing
- Electronic Fund Transfer
- Internet Banking Solution
- Reconciliation

## Government

BCT understands the challenges faced by governments in implementing these initiatives on a massive scale. Once entrusted with these projects, we handle every detail from setting up the facilities and services, to training specific personnel to delivering the services efficiently. BCT has worked in close partnerships with the various ministries and government bodies in UAE, Oman and African region to execute their e-governance initiatives and implement nationwide e-government service delivery frameworks. BCT has built Citizen Service Centres (CSC) in a unique entrepreneur-driven project, aimed to deliver government and corporate services electronically through the internet cafes.

BCT has played a pivotal role in quite a few e-Government programs across multiple countries offering e-payment services, integrated payment hub, licensing application, pension application and payment, utilities services. BCT's strong presence in e-Government services has helped many cities worldwide make a space for themselves in the list of the best e-governed cities of the world.



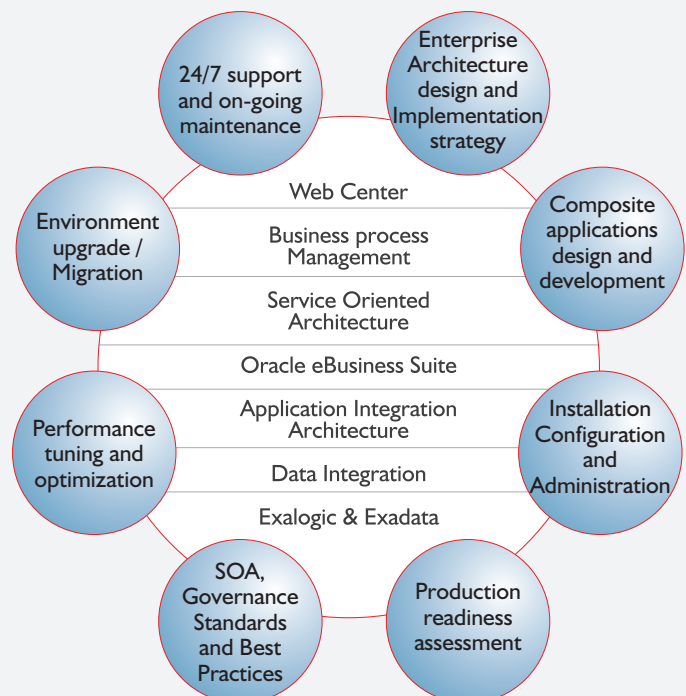
## Oracle Center of Excellence (COE)

BCT is a leading **Oracle Platinum Partner**, the highest level of partnership in the Oracle partner program, for having demonstrated successful client experience and solutioning abilities around Oracle products.

BCT is one among 11 companies in entire North America to become an **Oracle SOA Pillar Partner**. The recognition demonstrates Oracle's acknowledgement of BCT's deep competency in Oracle SOA stack, ability to leverage the same to solve customer problems and deliver high quality consulting and services around the Oracle Product Stack.

BCT has completed 100+ Applications Implementations and 250+ Technology Implementations. The practice comprises experts in various Domains, Applications, Middleware, Technology and Database Administration. It has proven, successful methodologies and a Global Delivery Model that help meet customers' business needs and reduce TCO.

## BCT's Powerful Suite of Oracle Solutions





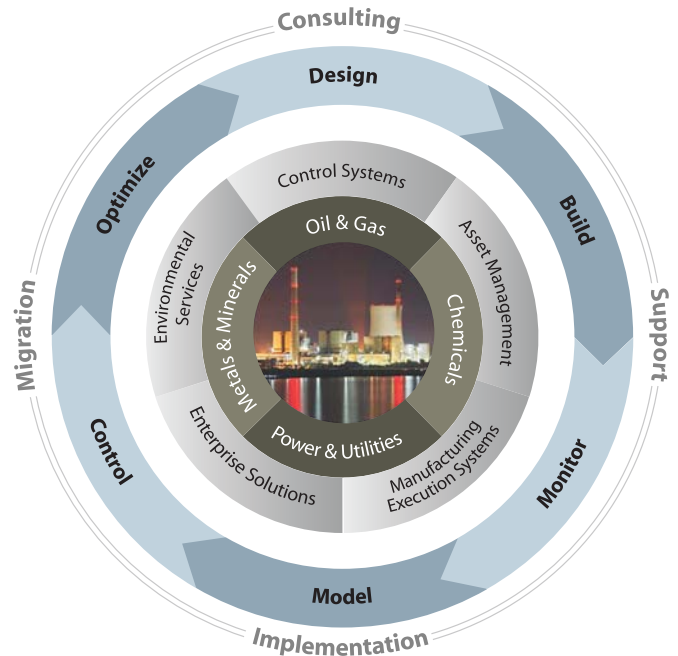
## SCM & Logistics

BCT offers a wide range of cutting edge high-end technology products, services and solutions in process control automation, manufacturing execution systems (MES), enterprise asset management (EAM), supply chain & logistics systems, Enterprise Resource Planning, Integration of automation and enterprise business systems. It delivers real time mission critical solutions for various industries such as Metals & Minerals, Chemicals Cement, Discrete Manufacturers and Original Equipment Manufacturers.



## Energy & Utilities

BCT's Energy & Utility (E&U) Practice focuses on new technologies in process control, plant performance monitoring, plant asset lifecycle, supply chain optimization, enterprise systems and climate change solutions for greenhouse emissions. BCT has delivered large scale solutions for oil upstream, downstream companies and power generation & distribution companies.



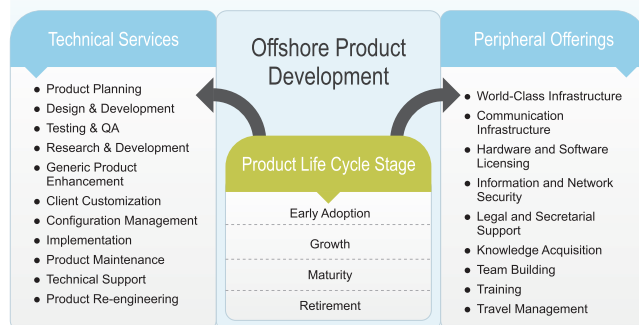
## Outsourced Product Development

Leveraging over a decade of experience, we work with you to convert your product vision into a tangible design, scalable architecture, and finally a World Class Product. At BCT, we keep our fingers on the pulse of the rapidly changing technological industry. Thus, we are empowered to offer the most relevant, up-to-date solutions, based on current technological trends and requirements. Our R&D division dedicates itself to understanding current and future technologies, and building intellectual properties.

### Our Offerings

- Conceptualization & Requirement Gathering
- Designing and Architecting - Prototype
- Development & Co-Development
- Product Reengineering
- Independent Quality Assurance & Testing
- Implementation & Customization
- Post implementation Support & Maintenance
- Upgrades, Platform Migration & Feature - Enhancements

### Stages in Product Development



## AWARDS & RECOGNITION



Featured in NASSCOM's Research and Intelligence Report on 'Enabling Governments Worldwide' - 2010



Technology Fast 500 APAC 2007, '08, '09 & '10  
Technology Fast 50 India 2007, '08 & '09



Nasscom Innovation Awards 2008



Ranked among the Top 100 Asian Private Technology companies



Information Week awards BCT the 'Most promising software products Company'



Award for E-Achievement For the Year 2001 by Arabian Business



BCT's Chairperson Ms. Hind Bahwan received the prestigious 'Asian Business Leadership Forum (ABLF) Woman of Power Award' - 2011



Software Special Contribution Award from IBM for the year 2007-08 at Business Partner Executive Conference



Business Today and Ernst & Young Rated BCT "Best Company to Work For"



Oracle Platinum Partner & SOA Pillar Partner and Award for Business Excellence



Dubai eGovernment award for Partner in winning Best eGovernment Program in the Middle-East



Oman Award for Excellence Young Entrepreneur of the Year 2000

## About BCT

Bahwan CyberTek (BCT), established in 1999, is a global IT provider of innovative software products and services. As a SEI CMMi Level 5 Dev version 1.3 organization, BCT is committed to delivering world-class solutions for its customers. BCT's 1500 professionals excel in engineering and product development, middleware and integration solutions, business process management, business intelligence, business process outsourcing, and infrastructure management solutions. Our focus verticals include Banking, Government, Energy & Utilities and SCM & Logistics. BCT has delivered solutions in twenty countries across North America, Middle East, Far East, Africa and Asia. BCT's offerings span across Product Development, Systems Integration, Outsourced Application Development, Migration and Customization, Training and Consulting Services. BCT is an Oracle Platinum Partner for Fusion Middleware and E-Business Suite and has been recognized as an SOA Pillar Partner in the USA.



For more information on how we can help you evolve your business, contact us at [sales@bahwancybertek.com](mailto:sales@bahwancybertek.com) or visit our website at: [www.bahwancybertek.com](http://www.bahwancybertek.com) or [www.cuecent.com](http://www.cuecent.com)

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